

Easterling, Deborah

231249

From: Easterling, Deborah
Sent: Tuesday, August 02, 2011 4:05 PM
To: 'Richmond, Randy'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. Richmond,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

RECEIVED

Deborah Easterling
Administrative Assistant

PSC SC
MAIL / DMS

-----Original Message-----

From: Richmond, Randy
[mailto:randy.richmond@bankofamerica.com]
Sent: Tuesday, August 02, 2011 4:02 PM
To: Contact
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a responses file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a responses file.

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* Required Fields

Letter of Protest
in Docket * 2011 - 47 - WS

Print

Email

Date: * August 02, 2011

Protestant Information:

Name * Phillip R Richmond

Mailing Address * 501 Shadow Cove Lane

City, State Zip * Clover, SC 29710 Phone * 803.831.7270

E-mail randyandkevin@yahoo.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

The proposed water rate increase is extremely excessive. I am not even sure what service they provide for our neighborhood? We already pay a very high rate from them as compared to York County. They pass York County charges on to us as well. There are two of us that live in the house. At present my water bill would be over \$500.00 a month with this proposed increase. They state they need the increase for improvements they have done over a period of time. My service has not changed at all since I built my house in 2004. If they made a business decision to make improvements to their business that are not profitable and causes an net profit shortfall, that was purely a business decision. I was never asked about any improvements and to date have no idea what they were and the customer should not have to pay for them.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *
(This section should be completed.)

Yes I plan to attend the meeting on the 4th of August and would testify if called.